

Application and Audit Requirement for the BIM CQA Farm Standard

Introduction

The BIM Certified Quality Aquaculture (CQA) Programme is a third party, independent and accredited Certification Programme owned by BIM and operated by the BIM Aquaculture Development unit. The Programme certifies Salmon, Freshwater Finfish and Mussels.

The Programme's central document is the BIM CQA Farm Standard, separated into different modules, each one covering different areas of activity on a farmed fish production site. These are grouped as follows:

Scope: Certified Quality Aquaculture Farm Standard (core module)

PART 1- Certified Quality Aquaculture; General Requirements. This section of the standard covers the production process from inputs through to outputs and covers the assessment of the applicant, premises, operational systems and procedures. Part 1 covers the general management practices that are required to be in place and also the specific product criteria for both finfish and mussels. This scope is available for Salmon, Freshwater Finfish and Mussels.

Sub-scope: Organic Production

PART 1 A- Certified Quality Aquaculture; Additional Organic Requirements. This section of the standard covers the organic production process from inputs through to outputs and covers the assessment of the applicant's additional organic procedures and systems. Part 1A covers the additional organic requirements that are to be in place together with the general requirements in Part 1 in order to achieve organic certification. This scope is available for salmon and mussels.

QP2			
Issued By	V. Flynn	Approved By	C. Morrison
Issue Date	Aug 2017	Issue	1
		Revision	0
Controlled Copy- No unauthorised copying or alteration permitted © BIM - confidential, for authorised use only			

BIM Certified Quality Aquaculture Farm Standard

Sub Scope: Eco Production

PART 1 B- Certified Quality Aquaculture; Additional Eco Requirements. This section of the standard is aiming to assist the applicant to demonstrate and prove their commitment to environmental sustainable development during the production process. Part 1B covers the additional eco requirements that are to be in place together with the general requirements in Part 1 in order to achieve eco certification. This scope is available for salmon, freshwater finfish and mussels.

1. PURPOSE

This document describes the requirements necessary for Certification Bodies (CBs) to apply for and audit and Certify Applicants to the BIM CQA Standard components of the Programme. This document defines the method by which new / renewal applications for certification to the BIM CQA Programmes are carried out using the following standard:

Certified Quality Aquaculture (CQA) Farm Standard - Issue 1, January 2017

- Sub-scopes:
- Organic Production
- Eco Production

2. SCOPE

This procedure covers applications and methodology for certification to the CQA Farm Standard as listed, including of audit, certification and notification of results to relevant parties.

3. METHOD

3.1 Enquiries and Applications

QP2			
Issued By	V. Flynn	Approved By	C. Morrison
Issue Date	Aug 2017	Issue	1
		Revision	0
Controlled Copy- No unauthorised copying or alteration permitted © BIM - confidential, for authorised use only			

BIM Certified Quality Aquaculture Farm Standard

On receipt of an enquiry for certification to an approved certification body (CB), the CB Manager /Administrator will contact the Applicant directly to discuss full details of the audit including:

- The species part of the audit: Salmon, Trout, Arctic Char, Turbot, Perch, Mussels and Oysters.
- Scope: Quality, Subscopes: Organic and Eco
The type of site:
- Fresh Water, Salt Water.
- Fees and audit time-frame.
- Audit Frequency.
- Stage of Organic Conversion.

The CB shall forward an Information Pack to the Applicant containing:

- Application form (that may be specific to Quality, Organic and/or Eco subscopes)
- CB Regulations and Procedure about the BIM CQA Programme
- Up to date CQA Farm Standard.

Only applications received on the application form for the appropriate Scope and/or Subscope and accompanied with the appropriate application fee will be processed. In the case of application to the organic subscope, an Organic Conversion Plan (where applicable) shall be also required.

On receipt of an initial application, the CB will apply the next sequential membership number and the Applicant's details will be entered in the relevant database.

Certified Quality Aquaculture Programme – Audit Requirements

Those Applicants who wish to become a member of one of the Certified Quality Aquaculture Programmes are required to have an audit relevant to the Certified Quality Aquaculture Standard.

Certified Aquaculture Organic Programme – Audit Requirements

Those Applicants who wish to become a member of the Certified Quality Organic Programme are required to have an audit to both the relevant Certified Quality Aquaculture Standard and the relevant Certified Organic Standard sub-scope.

Certified Aquaculture Eco Programme – Audit Requirements

QP2			
Issued By	V. Flynn	Approved By	C. Morrison
Issue Date	Aug 2017	Issue	1
		Revision	0
Controlled Copy- No unauthorised copying or alteration permitted			
© BIM - confidential, for authorised use only			

BIM Certified Quality Aquaculture Farm Standard

Those Applicants who wish to become a member of the Certified Quality Eco Programme are required to have an audit to both the relevant Certified Quality Aquaculture Standard and the relevant Certified Eco Standard sub-scope.

Certified Aquaculture Organic Eco Programme – Audit Requirements

Those Applicants who wish to become a member of the Certified Quality Organic Eco Programme are required to have an audit to both the relevant Certified Quality Aquaculture Standard and the relevant Certified Organic and Eco Standard sub-scopes.

Audit Frequency:

Applicants applying for certification are required to have an **annual** inspection.

3.2 Arranging Audits

The CB will be responsible for conducting the pre-audit check by contacting the Applicant directly to determine readiness for initial audit and agreeing a mutually convenient date for the audit. The audit date shall be confirmed along with a Site Audit Schedule.

All audits arranged by the CB's Programme Manager/Administrator shall have been allocated to an experienced approved Assessor with relevant industry knowledge and expertise for the given scope and subscope of the CQA Farm Standard. The CB shall select the assessor from its Approved Assessor List.

Written confirmation of the audit schedule shall be sent to the Applicant. If the outcome of the pre-audit check is un-satisfactory the CB shall enter the information in the Applicant's file and the Applicant shall be contacted at an agreed time.

The CB shall forward an authorisation to conduct an audit to the nominated Assessor accompanied by the Applicant's Site Audit Schedule together with a copy of the Applicant's (renewal Applicants only) non-conformances from their last audit.

The CB's Assessor shall bring said authorisation (where applicable), Site Audit Schedule, copy previous non-conformances (where applicable) and relevant Audit Report Form to the audit site.

Organic Sub Scope

QP2			
Issued By	V. Flynn	Approved By	C. Morrison
Issue Date	Aug 2017	Issue	1
		Revision	0
Controlled Copy- No unauthorised copying or alteration permitted			
© BIM - confidential, for authorised use only			

BIM Certified Quality Aquaculture Farm Standard

The Applicant, if involved in a staged approach to organic production, or If applying for their first organic audit will be asked to submit details of their Organic Conversion Plan to enable a pre-evaluation of the Applicant's Organic system by the Assessor before the day of audit (As per 710/2009- Article 38a):

The following conversion periods for aquaculture production units shall apply for the following types of aquaculture facilities including the existing aquaculture animals:

- (a) for facilities that cannot be drained, cleaned and disinfected, a conversion period of 24 months;
- (b) for facilities that have been drained, or fallowed, a conversion period of 12 months;
- (c) for facilities that have been drained, cleaned and disinfected a conversion period of six months;
- (d) for open water facilities including those farming bivalve molluscs, a three month conversion period.

The CB's Assessor is responsible for conducting the pre-audit check by contacting the Applicant directly to determine readiness for initial audit and agreeing a mutually convenient date for the audit. The audit date along with a Site Audit Schedule, (developed in conjunction with the Assessor if applicable) shall be confirmed with the Applicant.

The CB shall allocate the arranged audit to an experienced and approved Assessor with relevant industry knowledge and Organic expertise for the given standard subscope, selected from the Approved Assessor's List for the Programme to carry out the audit. Once finalised, the written audit schedule confirmation shall be forwarded to the applicant.

Written confirmation of the audit schedule shall be sent to the Applicant.

If the outcome of the pre-audit check is un-satisfactory the CB shall enter the information in the Applicant's file and the Applicant shall be contacted at an agreed time.

The CB shall forward an authorisation to conduct an audit to the nominated Assessor accompanied by the Applicant's Site Audit Schedule together with a copy of the Applicant's (renewal Applicants only) non-conformances from their last audit.

The CB's Assessor shall bring said authorisation (where applicable), Site Audit Schedule, copy previous non-conformances (where applicable) and relevant Audit Report Form to the audit site.

QP2			
Issued By	V. Flynn	Approved By	C. Morrison
Issue Date	Aug 2017	Issue	1
		Revision	0
Controlled Copy- No unauthorised copying or alteration permitted © BIM - confidential, for authorised use only			

BIM Certified Quality Aquaculture Farm Standard

3.3 Programme Standard

Each section of the standard begins with a section title in bold text, followed by the specific clauses. The CB's Assessor shall ensure that the applicant complies with these clauses in order to gain a Certificate of Approval.

Note: In all cases, legal requirements take precedence over any requirements of the standard.

3.4 Audit Procedures

Audit of most types of operation are conducted in English and typically take 1 day. The length of the audit will have been determined by the CB's Programme Manager/Administrator based on factors examined in the Application stage and resulting from input from both the Applicant and the selected Assessor. These factors will include:

- Product/Process
- Scope and subscope to be audited against (e.g. an organic and Eco audit may require more time than a regular quality audit)
- Company Size
- Production Area
- Employees
- Turnover
- Prior Company Knowledge

The CB Shall ensure that the Audit covers the following areas:

- an opening meeting.
- a review of the documented and Quality/Organic/Environmental Management Systems.
- production facility inspection – to review practical implementation of the systems and interview personnel.
- review of production facility inspection- to verify and conduct further document checks.
- final review of findings - preparation for the closing meeting.
- a closing meeting.

The CB's Assessor shall:

- conduct the audit on the agreed date.
- verify that appropriate corrective action is taken to close off all non-conformances raised during the previous audit (where applicable).

QP2			
Issued By	V. Flynn	Approved By	C. Morrison
Issue Date	Aug 2017	Issue	1
		Revision	0
Controlled Copy- No unauthorised copying or alteration permitted © BIM - confidential, for authorised use only			

BIM Certified Quality Aquaculture Farm Standard

- during the audit, record detailed notes of the Applicant’s ability to comply with the standard, and should a clause not be met, the nature and significance of the non-conformance against the standard.

Audit Reports shall include:

- audit date, auditor name and report author (usually the auditor);
- Audit scope and site audited details
- Non-conformities identified;
- the result of at least one mass balance assessment for each product covered by the traceability requirements; and
- facility’s conformity level regarding traceability requirements.

There are **three** levels of non-conformity:

Critical –Where there is a Critical failure to comply with a clause of the assessment to the degree of there being a risk to the integrity of the CQA Programme.

In this event the critical non conformance shall be recorded and the Assessor shall inform the Quality Systems Manager and/or Chairperson of the relevant Committees/Boards. Immediate temporary suspension may ensue pending clarifications.

Major - Where there is a substantial failure to meet the requirements of a statement of intent and any mandatory clause of the CQA Farm Standard but there is no immediate risk to the Integrity of the CQA Programme.

Also, if a subsequent audit discloses that a specific minor non-conformance has not been closed out, this will be classified as a **Major** non-conformance.

The CB’s Assessor will record the non-conformance and communicate the details to the relevant Programme Manager.

Minor- Where absolute compliance to the CQA Farm statement of intent and a mandatory clause is not fully met. As in the other cases, the CB’s Assessor shall record the non-conformance.

At the closing meeting, the CB’s Assessor shall present their findings and discuss any non-conformances that have been identified with the client. The Applicant shall be asked to acknowledge the non-conformances and will be informed by the Assessor that they have 28 days to close out all non-conformances. A copy of the non-conformances shall be left with the Applicant’s technical representative.

The CB’s Programme Manager/Administrator shall send a follow-up letter to the Applicant detailing the non-conformances raised during the audit.

QP2				
Issued By	V. Flynn	Approved By	C. Morrison	
Issue Date	Aug 2017	Issue	1	Revision 0
Controlled Copy- No unauthorised copying or alteration permitted © BIM - confidential, for authorised use only				

BIM Certified Quality Aquaculture Farm Standard

3.5 Non-conformance Follow-up

The Applicant is required to write to the CB's Programme Manager/Administrator to confirm that action has been taken with respect to all critical, major and minor non-conformances identified during the Audit date, within 28 days from the date of the audit closing meeting. Depending upon the nature of the non-conformance, either documentary evidence or a re-visit may be required to fully assess compliance, before a Certificate of Approval can be awarded by the certifying body.

The CB's Programme Manager/Administrator shall check the Applicant's file after twenty days from the Audit to evaluate the progress of the corrective actions and if necessary contact the Applicant to remind them of their obligation.

The CB's Programme Manager/Administrator is responsible for ensuring that the Assessor has received and reviewed the corrective actions from the Applicant before the Certification Committee Meeting.

Failure to respond with corrective actions within the specified 28 day period shall result in the Applicant being deferred from the programme. If the Applicant requests longer than 28 days to address corrective actions they should apply in writing. This request shall be presented to the Quality Systems Manager for approval. Approval or deferral is dependant on the quality of the request.

3.6 Preparation for Certification

Before presentation of the report for Certification, the CB's Programme Manager/Administrator shall carry out a review of the report ensuring that:

- The Assessor's notes are reviewed to fully substantiate the non-conformances raised in the final report and (if held in a separate note-book) are submitted to be kept on the Applicant's file;
- The Assessor's report of non-conformance is not recorded as a statement of corrective action or direction;
- There is evidence of corrective action timescales being agreed and authorised by Applicant and Assessor at the time of the inspection;
- All evidence of subsequent corrective action by the Applicant since the inspection is available, presentable and clearly identifiable.

The report shall be presented for consideration at the next Certification Committee Meeting which the Assessor may be required to attend to present the findings or to answer any questions in relation the audits. However, they will not form part of the certification decision-making process in relation to any of the audit reports.

QP2			
Issued By	V. Flynn	Approved By	C. Morrison
Issue Date	Aug 2017	Issue	1
		Revision	0
Controlled Copy- No unauthorised copying or alteration permitted			
© BIM - confidential, for authorised use only			

BIM Certified Quality Aquaculture Farm Standard

Authority to conduct future audits will be by means of a schedule of audits approved by the CB's Programme Manager.

3.7 Sub scope: Organic - Review of the CQA Audit Reports

The CB Certification Committee shall review the Applicant's audit report to determine the level of non-compliance against the CQA Farm Standard based on the following penalties procedure.

The Penalties Procedure is outlined as follows:

a) Deviation

A deviation is deemed to be a failure to comply with a specific standard or standards.

Where a Deviation is found, the operator is required to take the necessary corrective action and, at the discretion of the CB, to submit to one or more additional inspections (at the operator's expense) to verify that compliance has been restored. Written notification of deviations will be given to the producer/operator, outlining the possible action which will be taken if the issue is not addressed. A copy of the letter shall be maintained on the operator's file.

b) Irregularity

An irregularity is a more serious breach of the standards or a failure to correct a previous deviation.

If a subsequent inspection finds the specific deviation issue has not been addressed, the operator/producer will be notified in writing of, what is now termed an irregularity, and of the necessary action to be taken.

In addition, where an irregularity (not prefaced by a deviation) is found, at the discretion of the CB's Certification Committee, all reference to organic production from the crop, animals or production run affected by the irregularity concerned may be withdrawn at the discretion of the Certification Committee and to inform the buyers of such products accordingly in writing.

c) Manifest Infringement

A manifest infringement is a very serious breach of the standard directly affecting the organic integrity of the product or production system or a failure to correct a previous irregularity and/or previous deviation. Sanctions are therefore applied progressively

QP2					
Issued By	V. Flynn	Approved By	C. Morrison		
Issue Date	Aug 2017	Issue	1	Revision	0
Controlled Copy- No unauthorised copying or alteration permitted © BIM - confidential, for authorised use only					

BIM Certified Quality Aquaculture Farm Standard

and the CB's Certification Committee shall reserve the right to withdraw certification from an operator on a part or all of an operation in the event of a serious (or a series of) manifest infringement(s) for a specified period agreed with the Competent Authority of the Member State.

Where a **manifest infringement** or an infringement with prolonged effects is found, the CB shall prohibit the Applicant concerned from marketing products with indications referring to the organic production method for a period to be agreed with the Competent Authority of the Applicant State and the Applicant shall be directed by the CB to inform the buyers in writing of such affected products accordingly. In relation to manifest infringements, the CB's Quality Systems Manager will, in the first instance:

- Write to the Applicant outlining the details of the manifest infringement and seeking an explanation. A copy of this notification shall be sent simultaneously to the Department of Agriculture, Fisheries and The Marine;
- The Applicant shall then be given 14 days to reply to this letter; a copy of the reply, if such a reply is received, shall be forwarded to the Department of Agriculture, Fisheries & The Marine;
- Following a review of all of the facts, the CB's Certification Committee may make a decision to withdraw the Applicant's certification (licence) for a period of time on the basis of the nature of the infringement and taking into account the Applicant's written explanation. However, before the CB communicates such a decision to withdraw certification (a licence) to the Applicant concerned, the CB's Programme Manager must firstly inform the Department of Agriculture, Fisheries & The Marine of the Certification Committee's proposed course of action. The Department of Agriculture, Fisheries & The Marine will advise the CB promptly as to the length of time for the withdrawal;
- The CB's Programme Manager undertakes in all cases of manifest infringements where a licence (symbol) is withdrawn from an Applicant to exchange the details of the final decisions in such cases between the Irish organic certification bodies who are party to this joint agreement, within 7 days of the date of the final decision;
- The Department of Agriculture, Fisheries & The Marine will retain and update a Precedents Register on receipt of notification from the CB of the outcome of their decisions regarding manifest infringement cases only. The Precedents Register will contain information pertaining to CB; the detail of the manifest infringement; the action taken and comments.

3.8 Certification Outcome

QP2			
Issued By	V. Flynn	Approved By	C. Morrison
Issue Date	Aug 2017	Issue	1
		Revision	0
Controlled Copy- No unauthorised copying or alteration permitted			
© BIM - confidential, for authorised use only			

BIM Certified Quality Aquaculture Farm Standard

The outcome of the review of audit reports shall result in one of the following outcomes:

- The issue of a notice of Certification of Approval and confirmation of future audit frequency.
- Deferral of Certification pending verification of outstanding corrective actions to be taken by the Applicant.
- Suspension. Refusal to issue/withdrawal of a Certificate of Approval until a full re-audit has been carried out following completion of an agreed corrective action programme by the Applicant.

Issue of Certificate

The Certificate remains the property of Certification Body and is issued subject to the Applicant complying with the CB's Programme Regulations and the requirements of the relevant standard.

In the event that there are substantial changes to the premises, products or personnel, these must be notified in writing to the CB. The documented submission will then be reviewed at the next relevant Certification Meeting. The Certificate of Approval may be withdrawn in the event that changes occur which will affect the Applicant's ability to meet the relevant standard.

Surveillance Audits

Certified Applicants are required to re-apply each year to the Programme and are then treated as if new Applicants. Certified Applicants who do not re-apply shall have their Certificates withdrawn on the basis of Voluntary Withdrawal and will be required to desist from making any claims or statements with reference to their Organic status under Certification by the CB.

The review of continuing audit reports by the CB will result in the maintenance or withdrawal of certification with notification of non-compliances, proposed corrective actions and changes to audit frequency advised to the Applicant. Records/Minutes of the Certification meetings shall clearly record the Certification Decision following consideration of each report submitted.

3.9 Notification of Results

All decisions on certification status will be advised in writing by the CB's Programme Manager/ Administrator to the respective Applicants within ten working days of the Certification Decision. In the case of deferral the communication will include notification of any non-compliance requiring additional evidence of corrective action. A copy of this correspondence will be held in the Client's file.

QP2			
Issued By	V. Flynn	Approved By	C. Morrison
Issue Date	Aug 2017	Issue	1
		Revision	0
Controlled Copy- No unauthorised copying or alteration permitted			
© BIM - confidential, for authorised use only			

BIM Certified Quality Aquaculture Farm Standard

3.10 Treatment Notifications

In accordance with Commission Regulation EC 710/2009, Article 25t "the use Of Veterinary medicinal products must be declared to the control body." In this case the Control Body is the Certification Body. The Client is required to submit treatment notifications to the CB's Quality Programme Manager/Administrator. All treatment notifications shall be reviewed by the CB's Quality Programme Manager/Administrator and reviewed within 10 working days of submission by the Client.

If it is found that the Client's double withdrawal period exceeds the Harvest Due Date, the Applicant shall be withdrawn from the relevant Organic Programme. Before the CB communicates such a decision to withdraw certification (a licence) to the Applicant concerned, the CB's Programme Manager must firstly inform the Department of Agriculture, Fisheries & the Marine of the Certification Committee's proposed course of action. The Department of Agriculture, Fisheries & The Marine will advise the CB promptly as to the length of time for the withdrawal. The Programme Manager, under the authority of the CB Business Director will communicate the details of the withdrawal to the Applicant. The CB's Programme Manager will confirm this withdrawal in writing to the Applicant who will be required to desist from making any claims or statements with reference to their Organic status under Certification by the CB.

3.11 EU Organic Farming Logo

Certified Applicants wishing to use the EU Organic Logo which is associated with these programmes must direct all enquiries to the relevant CB Programme Manager/Administrator. The Control of Marks procedure shall be followed, accordingly. Certified Applicants using the EU Organic Logo who withdraw from the Organic Programme will be required to desist from making any claims or statements with reference to their Organic status under Certification by the CB.

4. Records

The CB Programme Manager/Administrator shall review the Applicant's file 30 days after the relevant Certification Committee meeting to ensure that all records, minutes and Certificates are in place.

The Client's file will be reviewed according to an internal review programme scheduled and conducted by the CB's Internal Auditor.

QP2				
Issued By	V. Flynn	Approved By	C. Morrison	
Issue Date	Aug 2017	Issue	1	Revision 0
Controlled Copy- No unauthorised copying or alteration permitted © BIM - confidential, for authorised use only				

BIM Certified Quality Aquaculture Farm Standard

AMENDMENT LOG

DATE	ISSUE	AMENDMENT	AUTHORISED BY

QP2			
Issued By	V. Flynn	Approved By	C. Morrison
Issue Date	Aug 2017	Issue	1
		Revision	0
Controlled Copy- No unauthorised copying or alteration permitted © BIM - confidential, for authorised use only			